

## 6.5 Internal Quality Assurance System

### 6.5.3(B). Feedback system of the institution

Yes, Institute takes feedback from students and Faculty on the following parameters and analyzed. Then necessary measures will be taken toward improvement of the performance of the institution.

#### Students

- Academic Environment :
  - i) How satisfied are you with the Academic facilities? (Staff, teaching methodologies, Scheduling of examinations, Laboratories, LAN courses, Library. etc.)
  - ii) How satisfied are you with the facilities provided for Co-Curricular Activities? (Guest Lecturers, Hobby Project, Add-on courses, Industrial tours/visits, participation in workshops/conference. etc.)
  - iii) How satisfied are you with the facilities provided for Extra Curricular activities? (Games, Sports, Clubs. etc.)
- Policies & Support :
  - i. How satisfied are you with the Remedial Classes? (Timing, Scheduling, Delivery. etc.)
  - ii. How satisfied are you with the Counseling measures?
  - iii. How satisfied are you with the incentives for Extra Curricular activities? (Games, Sports, Clubs. etc.)
  - iv. How satisfied are you with the incentives for Co-curricular activities? (Workshops, conferences. etc.)
  - v. How satisfied are you with the address to the grievances?
  - vi. How satisfied are you with the Transparency of the System? (Clarity of Communication, Sharing and notifying the required information etc.)
  - vii. How satisfied are you with the Awards/Prizes and Recognition?

- Training and Placement
  - i) Measures taken by TPC cell to face the interviews like soft skill training, mock interviews
  - ii) Placement opportunities provided in the campus
  - iii) Reputation of companies visited the campus and the number of Placements provided
  - iv) Support extended by TPC for off campus placements
  - v) The efforts put on by TPC to organize career guidance sessions, motivation lectures and CRT classes arranged
  - vi) How satisfied are you with the welfare facilities? (Dispensary, Canteen, stores, E-Seva, firefighting.... etc.)
- Nonacademic Facilities
  - i) How satisfied are you with hostel facilities?(Rooms, water supply, Power supply, food. etc.)
  - ii) How satisfied are you with the recreation facilities? (Games, Sports, GYM, Clubs, Auditorium. etc.)
  - iii) How satisfied are you with the Housekeeping and Maintenance? (Hostels, Classrooms, Laboratories, Amenities etc.)
  - iv) How satisfied are you with the Communication and IT facilities? (Poin-to-point communication, Internet. etc.)
  - v) How satisfied are you with the security measures?
  - vi) How satisfied are you with the welfare facilities? (Dispensary, Canteen, stores, E-Seva, firefighting.... etc.)

## 1. Faculty

- Working Environment
  - i) How happy are you with facilities provided at your work place? (Ambiance/Cubical/Chamber, Seating facility etc.)
  - ii) How happy are you with the amenities available in the Campus? (Canteen, Games, Sports, GYM, Clubs, Auditorium. etc.)

- iii) How happy are you with the various welfare facilities made available by the Institute? (On campus Quarters, Cooperative stores, Dispensary, Fee Concessions etc.)
- iv) How happy are you with the overall upkeep of the campus ? (Housekeeping, horticulture, Maintenance etc.)
- v) How happy are you with the Communication and IT facilities? (Digi Sign, Intranet, notice boards, Land line facility, Internet. etc.)
- vi) How happy are you with the sense of safety and security you experience on Campus? (Surveillance; Security for personal property/belongings, firefighting etc.)
- Facilities
  - i) How happy are you with support and opportunities provided by the Institute for Career Growth? (Lab facilities and IT Recourses, Library, Academic leave; Promotion policy; QIP, FADs; Performance appraisal etc.)
  - ii) How happy are you with the sense of Fairness and Transparency of the System? (Clarity of Communication, Participative Decision Making and Sharing required information etc.)
  - iii) How happy are you with the sense of Job security at GMRIT? (HR Policies; functional hierarchy etc.)
  - iv) How happy are you with regard to the respect the Institute accords you? (Honoring the ideas and views of the colleagues etc.)
  - v) How happy are you with your association with GMRIT? (Brand Image, Work life Balance, Your credibility and recognition outside etc.)
  - vi) How happy are you with the system of grievance addressal in the Institute? (Annual appraisals, Grievance addressal process.)
  - vii) How happy are you with the implementation of all the above policies in true spirit.
- Policies
  - i) How happy are you with the policies supporting your Career Growth? ( Internal Promotion Policy, QIP, Performance Appraisal etc.)
  - ii) How happy are you with the policies of Rewards and Recognition in the Institution? (Incentive Policy for Research; FADs)
  - iii) How happy are you with the Policies and Schemes regarding Staff Welfare? (Group Medclaim & Personal Accident Insurance, Family Pension through Group Insurance, Festival Advance Policy, School Fee Reimbursement, Tuition fee concessions at GMRIT, GMRVCH Concessions; Gratuity etc.)

- iv) How happy are you with the Attendance and Leave Management Policies? (Types of Leaves, Eligibility to avail leave, period of leave, Public Holidays, Leave Approval Process, Leave encashment etc.)
  
- v) How happy are you with the overall Value System of the Institution? ( Humility, Entrepreneurship , Teamwork and Relationship, Deliver the Promise, Learning, Social Responsibility and Respect For Individual)

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## Summary

Response Total 781

Page 1

## Academic Environment - Students

Answered 781, Response Total 781 (selections, % among question responses, % among all responses)

	EXCELLEN T	VERY GOOD	GOOD	AVERAG E	POOR
How satisfied are you with the Academic facilities? (Staff, teaching methodologies, Scheduling of examinations, Laboratories, LAN courses, Library. etc.)	251, 32.14%, 32.14%	272, 34.83%, 34.83%	201, 25.74%, 25.74%	52, 6.66%, 6.66%	22, 2.82%, 2.82%
How satisfied are you with the facilities provided for Co-Curricular Activities? (Guest Lecturers, Hobby Project, Add-on courses, Industrial tours/visits, participation in workshops/ conference. etc.)	208, 26.63%, 26.63%	277, 35.47%, 35.47%	212, 27.14%, 27.14%	66, 8.45%, 8.45%	30, 3.84%, 3.84%
How satisfied are you with the facilities provided for Extra Curricular activities? (Games, Sports, Clubs. etc.)	218, 27.91%, 27.91%	276, 35.34%, 35.34%	199, 25.48%, 25.48%	61, 7.81%, 7.81%	35, 4.48%, 4.48%

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## Policies &amp; Support - Students

Answered 773, Response Total 781 (selections, % among question responses, % among all responses)

	EXCELLEN T	VERY GOOD	GOOD	AVERAG E	POOR
How satisfied are you with the Remedial Classes?(Timing, Scheduling, Delivery. etc.)	186, 24.06%, 23.82%	271, 35.06%, 34.70%	224, 28.98%, 28.68%	64, 8.28%, 8.19%	25, 3.23%, 3.20%
How satisfied are you with the Counselling measures?	185, 23.93%, 23.69%	283, 36.61%, 36.24%	212, 27.43%, 27.14%	65, 8.41%, 8.32%	26, 3.36%, 3.33%
How satisfied are you with the incentives for Extra Curricular activities?(Games, Sports, Clubs. etc.)	185, 23.93%, 23.69%	277, 35.83%, 35.47%	206, 26.65%, 26.38%	62, 8.02%, 7.94%	37, 4.79%, 4.74%
How satisfied are you with the incentives for Co-curricular activities?(Workshops, conferences. etc.)	179, 23.16%, 22.92%	272, 35.19%, 34.83%	232, 30.01%, 29.71%	61, 7.89%, 7.81%	26, 3.36%, 3.33%
How satisfied are you with the address to the grievances?	179, 23.16%, 22.92%	268, 34.67%, 34.31%	230, 29.75%, 29.45%	59, 7.63%, 7.55%	32, 4.14%, 4.10%
How satisfied are you with the Transparency of the System?(Clarity of Communication, Sharing and notifying the required information etc.)	200, 25.87%, 25.61%	269, 34.80%, 34.44%	211, 27.30%, 27.02%	58, 7.50%, 7.43%	33, 4.27%, 4.23%
How satisfied are you with the Awards/Prizes and Recognition	185, 23.93%,	262, 33.89%,	226, 29.24%,	70, 9.06%,	25, 3.23%,

	23.69%	33.55%	28.94%	8.96%	3.20%
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## Training and Placement-Students

Answered 768, Response Total 781 (selections, % among question responses, % among all responses)

	EXCELLEN T	VERY GOOD	GOOD	AVERAGE	POOR
Measures taken by TPC cell to face the interviews like soft skill training, mock interviews	182, 23.70%, 23.30%	265, 34.51%, 33.93%	208, 27.08%, 26.63%	73, 9.51%, 9.35%	40, 5.21%, 5.12%
Placement opportunities provided in the campus	168, 21.88%, 21.51%	235, 30.60%, 30.09%	207, 26.95%, 26.50%	106, 13.80%, 13.57%	52, 6.77%, 6.66%
Reputation of companies visited the campus and the number of Placements provided	168, 21.88%, 21.51%	226, 29.43%, 28.94%	235, 30.60%, 30.09%	99, 12.89%, 12.68%	38, 4.95%, 4.87%
Support extended by TPC for off campus placements	161, 20.96%, 20.61%	229, 29.82%, 29.32%	225, 29.30%, 28.81%	106, 13.80%, 13.57%	45, 5.86%, 5.76%
The efforts put on by TPC to organize career guidance sessions, motivation lectures and CRT classes arranged	177, 23.05%, 22.66%	244, 31.77%, 31.24%	218, 28.39%, 27.91%	87, 11.33%, 11.14%	40, 5.21%, 5.12%
How satisfied are you with the welfare facilities? (Dispensary, Canteen, stores, E-Seva, firefighting.... etc.)	192, 25.00%, 24.58%	253, 32.94%, 32.39%	232, 30.21%, 29.71%	58, 7.55%, 7.43%	30, 3.91%, 3.84%

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## Non academic Facilities - Students

Answered 764, Response Total 781 (selections, % among question responses, % among all responses)

	EXCELLEN T	VERY GOOD	GOOD	AVERAG E	POOR
How satisfied are you with hostel facilities?(Rooms, water supply, Power supply, food. etc.)	172, 22.51%, 22.02%	243, 31.81%, 31.11%	221, 28.93%, 28.30%	76, 9.95%, 9.73%	50, 6.54%, 6.40%
How satisfied are you with the recreation facilities? (Games, Sports, GYM, Clubs, Auditorium. etc.)	183, 23.95%, 23.43%	262, 34.29%, 33.55%	224, 29.32%, 28.68%	54, 7.07%, 6.91%	39, 5.10%, 4.99%
How satisfied are you with the Housekeeping and Maintenance? (Hostels, Classrooms, Laboratories, Amenities etc.)	207, 27.09%, 26.50%	269, 35.21%, 34.44%	204, 26.70%, 26.12%	58, 7.59%, 7.43%	23, 3.01%, 2.94%
How satisfied are you with the Communication and IT facilities? (Poin-to- point communication, Internet. etc.)	168, 21.99%, 21.51%	284, 37.17%, 36.36%	217, 28.40%, 27.78%	62, 8.12%, 7.94%	32, 4.19%, 4.10%
How satisfied are you with the security measures?	193,	278,	212,	47,	32,

	25.26%, 24.71%	36.39%, 35.60%	27.75%, 27.14%	6.15%, 6.02%	4.19%, 4.10%
How satisfied are you with the welfare facilities? (Dispensary, Canteen, stores, E-Seva, firefighting.... etc.)	177, 23.17%, 22.66%	273, 35.73%, 34.96%	218, 28.53%, 27.91%	60, 7.85%, 7.68%	30, 3.93%, 3.84%

## Summary

Response Total 141

Page 1

## Working Environment

Answered 141 Response Total 141 (selections, % among question responses, % among all responses)

	EXCELLEN T	VERY GOOD	GOOD	AVERAG E	POOR
How happy are you with facilities provided at your work place? (Ambiance/Cubical/Chamber, Seating facility etc.)	56, 39.72%, 39.72%	42, 29.79%, 29.79%	22, 15.60%, 15.60%	17, 12.06%, 12.06%	4, 2.84%, 2.84%
How happy are you with the amenities available in the Campus? (Canteen, Games, Sports, GYM, Clubs, Auditorium. etc.)	55, 39.01%, 39.01%	51, 36.17%, 36.17%	27, 19.15%, 19.15%	6, 4.26%, 4.26%	2, 1.42%, 1.42%
How happy are you with the various welfare facilities made available by the Institute? (On campus Quarters, Cooperative stores, Dispensary, Fee Concessions etc.)	52, 36.88%, 36.88%	50, 35.46%, 35.46%	29, 20.57%, 20.57%	6, 4.26%, 4.26%	4, 2.84%, 2.84%
How happy are you with the overall upkeep of the campus ? (Housekeeping, horticulture, Maintenance etc.)	63, 44.68%, 44.68%	52, 36.88%, 36.88%	22, 15.60%, 15.60%	3, 2.13%, 2.13%	1, 0.71%, 0.71%
How happy are you with the Communication and IT facilities? (Digi Sign, Intranet, notice boards, Land line facility, Internet. etc.)	45, 31.91%, 31.91%	52, 36.88%, 36.88%	30, 21.28%, 21.28%	11, 7.80%, 7.80%	
How happy are you with the sense of safety and security you experience on Campus? (Surveillance; Security for personal property/belongings, fire- fighting etc.)	67, 47.52%, 47.52%	51, 36.17%, 36.17%	19, 13.48%, 13.48%	4, 2.84%, 2.84%	

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## Facilities

Answered 141 Response Total 141 (selections, % among question responses, % among all responses)

	EXCELLEN T	VERY GOOD	GOOD	AVERAG E	POOR
How happy are you with support and opportunities provided by the Institute for Career Growth? (Lab facilities and IT Recourses, Library, Academic leave; Promotion policy; QIP, FADs; Performance appraisal etc.)	30, 21.28%, 21.28%	31, 21.99%, 21.99%	38, 26.95%, 26.95%	24, 17.02%, 17.02%	18, 12.77%, 12.77%
How happy are you with the sense of Fairness and Transparency of the System? (Clarity of Communication, Participative Decision Making and Sharing required information etc.)	24, 17.02%, 17.02%	32, 22.70%, 22.70%	44, 31.21%, 31.21%	24, 17.02%, 17.02%	17, 12.06%, 12.06%
How happy are you with the sense of Job security at GMRIT? (HR Policies; functional hierarchy etc.)	26, 18.44%, 18.44%	40, 28.37%, 28.37%	39, 27.66%, 27.66%	27, 19.15%, 19.15%	9, 6.38%, 6.38%



		28.37%	27.66%		
How happy are you with regard to the respect the Institute accords you? (Honoring the ideas and views of the colleagues etc.)	20, 14.18%, 14.18%	46, 32.62% , 32.62%	40, 28.37% , 28.37%	23, 16.31%, 16.31%	10, 7.09%, 7.09%
How happy are you with your association with GMRIT? (Brand Image, Work life Balance, Your credibility and recognition outside etc.)	42, 29.79%, 29.79%	47, 33.33% , 33.33%	39, 27.66% , 27.66%	9, 6.38%, 6.38%	3, 2.13%, 2.13%
How happy are you with the system of grievance addressal in the Institute? (Annual appraisals, Grievance addressal process.)	23, 16.31%, 16.31%	31, 21.99% , 21.99%	46, 32.62% , 32.62%	22, 15.60%, 15.60%	18, 12.77% , 12.77%
How happy are you with the implementation of all the above policies in true spirit.	25, 17.73%, 17.73%	31, 21.99% , 21.99%	44, 31.21% , 31.21%	29, 20.57%, 20.57%	10, 7.09%, 7.09%

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## Policies

Answered 141 Response Total 141 (selections, % among question responses, % among all responses)

	EXCELLENT	VERY GOOD	GOOD	AVERAGE	POOR
How happy are you with the policies supporting your Career Growth? ( Internal Promotion Policy, QIP, Performance Appraisal etc.)	18, 12.77%, 12.77%	32, 22.70%, 22.70%	41, 29.08%, 29.08%	29, 20.57%, 20.57%	21, 14.89%, 14.89%
How happy are you with the policies of Rewards and Recognition in the Institution? (Incentive Policy for Research; FADs)	21, 14.89%, 14.89%	36, 25.53%, 25.53%	44, 31.21%, 31.21%	26, 18.44%, 18.44%	13, 9.22%, 9.22%
How happy are you with the Policies and Schemes regarding Staff Welfare? (Group Medclaim & Personal Accident Insurance, Family Pension through Group Insurance, Festival Advance Policy, School Fee Reimbursement, Tuition fee concessions at GMRIT, GMRVCH Concessions; Gratuity etc.)	36, 25.53%, 25.53%	42, 29.79%, 29.79%	43, 30.50%, 30.50%	17, 12.06%, 12.06%	2, 1.42%, 1.42%
How happy are you with the Attendance and Leave Management Policies? (Types of Leaves, Eligibility to avail leave, period of leave, Public Holidays, Leave Approval Process, Leave encashment etc.)	32, 22.70%, 22.70%	47, 33.33%, 33.33%	46, 32.62%, 32.62%	10, 7.09%, 7.09%	4, 2.84%, 2.84%
How happy are you with the overall Value System of the Institution? ( Humility, Entrepreneurship , Teamwork and Relationship, Deliver the Promise, Learning, Social Responsibility and Respect For Individual)	37, 26.24%, 26.24%	38, 26.95%, 26.95%	46, 32.62%, 32.62%	11, 7.80%, 7.80%	8, 5.67%, 5.67%